NITSCHKE
LIQUID WASTE

FACT SHEET

SA Water Trade Waste Audit Compliance



WHAT SOUTH AUSTRALIAN BUSINESSES NEED TO KNOW

SA WATER TRADE WASTE AUDIT COMPLIANCE

Has your business received an SA Water Trade Waste Audit Report?

If your report has been marked non-compliant, Nitschke Liquid Waste can help you identify the required action, organise grease trap servicing, coordinate repairs and establish an ongoing maintenance schedule designed to support your trade waste obligations.

We work with restaurants, cafes, wineries, food manufacturers, shopping centres, hotels, commercial kitchens and other South Australian businesses that operate grease arrestors or trade waste pre-treatment devices.

Received a non-compliant audit report? Contact Nitschke Liquid Waste for practical help with servicing, maintenance and corrective work.

WHAT IS A TRADE WASTE AUDIT?

SA Water inspects commercial sites connected to the sewer network to assess whether grease arrestors and other pre-treatment devices are operating and being maintained in accordance with the site's Trade Waste Discharge Authorisation.

A trade waste audit may review:

- Fat, oil and grease levels
- Sediment and total contaminant levels
- Grease arrestor condition
- Lids, filters, outlets and internal components
- Service and pump-out history
- Required servicing frequency
- Sink strainers and gross-solids controls
- The condition and operation of the pre-treatment device



The report may record the site as compliant or non-compliant and may set a timeframe for repairs, replacement parts or other corrective work.

COMMON REASONS BUSINESSES FAIL A TRADE WASTE AUDIT

> **Grease levels aren't the whole story.** A grease trap can have acceptable grease levels and still fail an audit because of damaged equipment, missing components or inadequate controls.

Common findings include:

- Broken or unsafe grease arrestor lids
- Damaged filter packs
- Missing outlet caps or fittings
- Internal damage to a grease arrestor
- Missing or unsuitable sink strainers
- No secondary fixed strainers to capture gross solids
- Incomplete or unavailable servicing records
- Servicing that does not match the required frequency
- Components that are not functioning correctly

HOW NITSCHKE LIQUID WASTE HELPS KEEP YOUR BUSINESS COMPLIANT

Our service goes beyond pumping out a grease trap. We help businesses manage the practical maintenance requirements that support ongoing trade waste compliance.

Scheduled grease trap pump-outs

We service grease arrestors at the required interval and can establish a recurring schedule so important pump-outs are not missed.

Pre-audit inspections

We can inspect accessible components and identify obvious maintenance concerns before an SA Water audit.

Grease arrestor cleaning

We remove grease, oil, food waste and sediment and clean the unit as part of a professional pump-out service.

Identification of damaged components

Our team can report visible issues such as damaged lids, filters, outlet components or internal fittings.

Repair coordination

Where repair work is required, we can help coordinate the appropriate corrective action or advise what specialist assistance may be needed.

Service documentation

We provide records of completed services to support your maintenance history.

Ongoing compliance scheduling

We can schedule future services based on the frequency listed for your grease arrestor or trade waste authorisation.

WHY REGULAR GREASE TRAP SERVICING MATTERS

Scheduled grease trap cleaning and maintenance helps reduce the risk of sewer blockages, odours, emergency call-outs, equipment damage and non-compliance. It also gives your business a clear servicing history that can be produced when

OUR TRADE WASTE COMPLIANCE PROCESS

1. Review the issues listed in your Trade Waste Audit Report.
2. Inspect the grease arrestor and accessible pre-treatment equipment.
3. Pump out and clean the grease arrestor where servicing is required.
4. Identify visible defects or missing components.
5. Arrange or recommend corrective work for items outside the pump-out service.
6. Provide service documentation and establish the next service date.

BUSINESSES WE HELP

- Restaurants and cafes
- Pubs, clubs and hotels
- Bakeries and commercial kitchens
- Butchers and food retailers
- Shopping centres and property managers
- Food processing and manufacturing sites
- Wineries and beverage producers
- Aged care, health and education facilities



WHY CHOOSE NITSCHKE LIQUID WASTE?

- South Australian owned and operated
- Experienced in commercial grease trap servicing
- Scheduled servicing for single and multi-site customers
- Service documentation and maintenance records
- Practical, compliance-focused advice
- Support for restaurants, cafes, shopping centres, wineries and food businesses across South Australia

FREQUENTLY ASKED QUESTIONS

What should I do if my Trade Waste Audit Report says non-compliant?

Read the non-compliance comments and the required completion timeframe. Contact Nitschke Liquid Waste promptly so we can help assess the servicing and maintenance work required. Some repairs may require a plumber, manufacturer or other specialist.

Does pumping out the grease trap guarantee compliance?

No. A pump-out addresses grease, oil, sediment and waste inside the unit, but an audit may also identify broken lids, damaged filters, missing fittings, unsuitable strainers or structural defects.

How often should a grease trap be serviced?

The frequency depends on the device, site activity and the conditions of the Trade Waste Discharge Authorisation. Some commercial grease arrestors are serviced every 13 weeks, while other devices may have different intervals. Follow the frequency listed for your site.

Can Nitschke Liquid Waste inspect my grease trap before an SA Water audit?

Yes. We can inspect the accessible unit, complete scheduled servicing and identify visible maintenance concerns. A pre-audit inspection does not replace an SA Water audit or guarantee an audit result.

Do I need to keep grease trap servicing records?

Yes. Keeping clear service records helps demonstrate that the grease arrestor has been



GREASE TRAP SERVICING & TRADE WASTE SUPPORT IN SOUTH AUSTRALIA

Contact Nitschke Liquid Waste to arrange grease trap servicing, an inspection or help responding to the maintenance items listed in your audit report.

South Australian owned and operated, with scheduled servicing for single and multi-site customers.

NEED HELP WITH AN SA WATER AUDIT?

Received a non-compliant audit report? Call today or request a quote online.

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Nitschke Liquid Waste – your local South Australian grease trap and liquid waste specialists.